

How to raise an objection to stop your data being shared

If you are happy for your information to be shared as part of the One Health and Care digital shared care record then you do not need to do anything as we will do it all for you.

If however, you would like to raise an objection or obtain more information please use the appropriate contacts below:

- If you are registered with a GP in Shropshire, Telford and Wrekin
Email: shropcom.dataprotection@nhs.net
Telephone: **01743 871953**
- If you have a GP registered in Staffordshire and Stoke-on-Trent contact the Patient Advice and Liaison Service on Freephone: **0800 030 4563**
- Contact your GP Practice to raise an objection to stop your data being shared. A health care professional may contact you to discuss your request.

If you change your mind and wish to reverse your objection, please contact your GP who will update your GP record.

If you have raised an objection to share information as part of the national summary care record your information will not be available within One Health and Care. If you wish to reverse your decision please contact your GP Practice to remove the objection.

If you choose to raise an objection, your information will not be available via One Health and Care however it will continue to be shared by health and care organisations by phone, email and on paper where required as part of your direct care.

Please consider carefully before raising an objection as it could mean that vital information about you is not immediately available when you require health or social care support.

Further Information

Website: <https://stwics.org.uk/about-us/one-health-and-care>

Email: onehealthandcare@nhs.net

If you require a different version of this leaflet please contact us on the details provided.

All care professionals with access to health and care information work under strict codes of conduct meaning they must respect privacy and keep your information safe. Failure to do so is a serious offence. Your data viewed within One Health and Care is subject to Data Protection Act 2018/General Data Protection Regulation 2016.



HealthandCare
ONE RECORD FOR BETTER HEALTH AND CARE



The confidential digital shared care record for people living in Shropshire, Telford and Wrekin



What is One Health and Care?

One Health and Care is a confidential shared care record which is being launched for individuals registered with a GP in Shropshire, Telford and Wrekin from summer 2021.

One Health and Care brings data together from the different organisations involved in your health and social care. It allows doctors, nurses and other registered health and social care professionals directly involved in your care to view relevant information in order to provide you with better, safer care.

Who will see your records and why?

When you visit any of the organisations listed below, or use services provided by them, staff directly involved in your care will have access to the important information from your health and social care record.

- Shropshire, Telford and Wrekin GP practices
- Shropshire Community Health NHS Trust
- Midlands Partnership NHS Foundation Trust
- Shropshire Council (Social Care)
- Telford and Wrekin Council (Social Care)
- Shrewsbury and Telford Hospital NHS Trust
- Robert Jones & Agnes Hunt Orthopaedic Hospital

Neighbouring organisations listed below went live last year

- Staffordshire and Stoke-on-Trent GP Practices
- University Hospitals of North Midlands NHS Trust
- University Hospitals of Derby and Burton NHS Foundation Trust
- Midlands Partnership NHS Foundation Trust
- North Staffordshire Combined Healthcare NHS Trust
- Staffordshire County Council (Social Care)
- Stoke-on-Trent City Council (Social Care)
- Continuing Healthcare Services
- West Midlands Ambulance Service

From Summer 2021 the organisations listed below will have access to One Health and Care

- Shropshire GP practices
- Shropshire Community Health NHS Trust
- Midlands Partnership NHS Foundation Trust
- Shropshire Council (Social Care)
- Telford and Wrekin Council (Social Care)
- Shrewsbury and Telford Hospital NHS Trust
- Robert Jones & Agnes Hunt Orthopaedic Hospital



What information will they see?

The information that the staff directly involved in your care will be able to see includes:

- Your name, date of birth, sex, address, telephone number, NHS number
- The name of your GP Practice and GP
- Medications, allergies, ongoing and historic conditions, immunisations and diagnoses
- Test results, hospital referrals, admissions, discharges and clinics attended
- Social and mental health information and care plans.



This will help us provide you with better and safer care.

Your information will be held securely and only shared with staff members in the partnership organisations who are directly involved in your care and support. All staff are bound by professional confidentiality.

Sensitive information such as attendance at sexual health clinics, fertility treatment records, and records relating to gender reassignment will not be included.

How will this help you?

Having your information available to all staff that are directly involved in your care will help us to provide you with better care by ensuring that we have access to the most up-to-date information about you.

You won't have to keep repeating your health and social care history to individuals involved in your care and support.

The results of common tests (for example blood tests) will be available to everyone involved in your care, reducing the need to repeat them.

This will help improve decision making to give you safer, more consistent care whether you are in hospital, at a GP Practice or any other place where you receive care.